



## LAPASAR SDN BHD

201601027289 (1198228-D)

Formerly known as TENDERIN SDN BHD

Mapletree Logistics Hub Shah Alam,

Lot 1.3 and Mezzanine Suite 1.4, First Floor, Block 1, Persiaran Jubli Perak

Jalan Jubli Perak 22/1A, Seksyen 22

40300 Shah Alam, Selangor Darul Ehsan

1st May 2022

### Customer Loyalty Points on Lapasar Borong

#### Terms & Conditions

##### Activity

- Loyalty Program accounts will be identified by each customer's account.
- Points are awarded based on the net total of the purchase.
- Points are added according to the principle of: RM1 = 1 Point.
- Accrued points are not redeemable for cash.
- Loyalty points are not transferable.
- Loyalty points are redeemable within sixty (60) days from obtaining the loyalty points and loyalty points not redeemed within the time period will expire on the 60th day.
- Members will not be informed on the expiry of the points.
- Loyalty points are awarded upon successful completion of the delivery of the order by Lapasar Sdn Bhd.

##### Redemption of Points

- Points may not be redeemed by anyone other than the customer.
- The Loyalty Program account must have the full amount of points the customer would like to redeem at the beginning of the transaction.
- Points can be redeemed for any purchase on the Lapasar Borong App including purchases of promotional items.

##### General Terms & Conditions

- Lapasar reserves the right, from time to time, to restrict, suspend or otherwise alter aspects of these Terms & Conditions with or without any prior notice to the customers.
- Any such changes will be shown in the Terms & Conditions on lapasar.com and will be effective immediately unless stated otherwise. Lapasar will attempt to notify active members of major changes, but will not be liable for failure to do so and members will nevertheless be bound.
- Points earned on a purchase that is subsequently returned will be deducted from the customer's account in an amount equal to the Points earned for the original transaction.